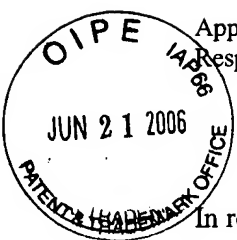


06-22-06

TFW 3623



Application No. 10/025,581  
 Response to Office Action dated March 22, 2006

Attorney Docket No. 26961.11  
 Customer No. 27683

# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

John Thompson

Application No.: 10/025,581

Filed: December 18, 2001

For: SYSTEM AND METHOD FOR  
 ROUTING, SCHEDULING, AND  
 MONITORING A WORKFORCE

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Attorney Docket No.: 26961.11

Examiner: Krisciunas, Linda Mary

Group Art No.: 3623

Confirmation No.: 7956

## TRANSMITTAL

### Mail Stop Amendment

Commissioner For Patents  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

Sir:

Enclosed are the following documents regarding the above-identified patent application:

1. Transmittal (in duplicate); and
2. Amendment in Response to Office Action mailed March 22, 2006.

The Commissioner is hereby authorized to charge payment of any fees associated with any of the papers submitted herewith or to credit any overpayment to Deposit Account No. 08-1394.

Respectfully submitted,

Andrew S. Ehmke  
 Registration No. 50,271

Date:

June 21, 2006  
 HAYNES AND BOONE, LLP  
 901 Main Street, Suite 3100  
 Dallas, Texas 75202-3789  
 Telephone: (214) 651-5116  
 Facsimile: (214) 200-0853  
 File: 26961.11  
 D-1446749.1

EXPRESS MAIL NO.: EV 369676139 US

DATE OF DEPOSIT:

June 21, 2006

This paper and fee are being deposited with the U.S. Postal Service Express Mail Post Office to Addressee service under 37 CFR §1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

Kathy Mettee

Name of person mailing paper and fee

Kathy Mettee

Signature of person mailing paper and fee

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Group Art Unit: 3623

Examiner: Krisciunas, Linda Mary

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Mail Stop Amendment  
Commissioner of Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT IN RESPONSE TO OFFICE ACTION MAILED MARCH 22, 2006**

**I. Introductory Comments**

The present paper is being submitted in response to the Office Action mailed March 22, 2006.

No fees, including extension of time fees, are believed necessary for consideration of the present paper. However, if any fees are necessary, including extension of time fees, the extension of time is hereby requested, and the Commissioner is hereby authorized to charge any fees, including those for the extension of time, to Haynes and Boone, LLP's Deposit Account No. 08-1394.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.